

Business Process Reengineering (BPR) Foundation Course

BPR Center of Excellence (CoE), BPR-18-01

Time, Location, and Dates vary by customer

Contact Information

Michcell Shoultz, michcell.l.shoultz.civ@mail.mil

6585 Surveillance Loop

Building 6002 (Suite D4101-130)

Aberdeen Proving Ground, Md. 21005

443-861-8230

BPR CoE site: <https://www.milsuite.mil/book/groups/bpr-coe>

BPR CoE email: usarmy.apg.cecom.mbx.sec-assc-bpr-coe@mail.mil

Course Description

This introductory three-day course teaches the Army's established methodology for Business Process Reengineering. This approach uses a holistic view to rethink and redesign business processes to achieve new and elevated mission outcomes. Attendees will participate in interactive learning and gain experience using tools and techniques needed to become BPR practitioners.

Course Goals

Students who successfully complete this course will gain:

- Fluency with the basic BPR terms and principles
- Familiarity with the value garnered from BPR
- Knowledge of the requirements to conduct BPR
- Understanding of BPR methodology phases
- Ability to utilize BPR tools, templates, and best practices

Required Texts, Materials, or Equipment

- A handout is provided on the first day of class which contains BPR overview information, directions for the class exercises, and information about the Army scenario used in class.
- Students will be provided with the training slides in advance of the course and can print them for notetaking purposes, if they so choose.
- Students are not required to bring any additional materials to class.
- Use of laptops and electronic devices is discouraged during class hours.
- References can be found on the BPR milSuite site: <https://www.milsuite.mil/book/groups/bpr-coe>

Pre-Requisite Training Requirement

There are no pre-requisites for this class and no pre-course reading assignments.

Major Assignments: Descriptions

There are no major assignments for this class. All of the work will be completed during class hours.

Class Participation

This training is intended to be highly interactive, so student engagement is actively encouraged. We expect that all interactions in class will be civil, respectful, and supportive of an inclusive learning environment for all students. Students are encouraged to speak with an instructor about any concerns they may have about classroom participation and classroom dynamics.

Attendance

Students may not miss more than two hours of class work to successfully complete the course.

Course-Specific Support or Supplementary Instruction

The BPR CoE is the primary service provider and source of expertise for BPR services. Members of the BPR CoE will be available to provide support and supplementary instruction as needed.

Disclaimer

The instructor reserves the right to make modifications to this information as needed.

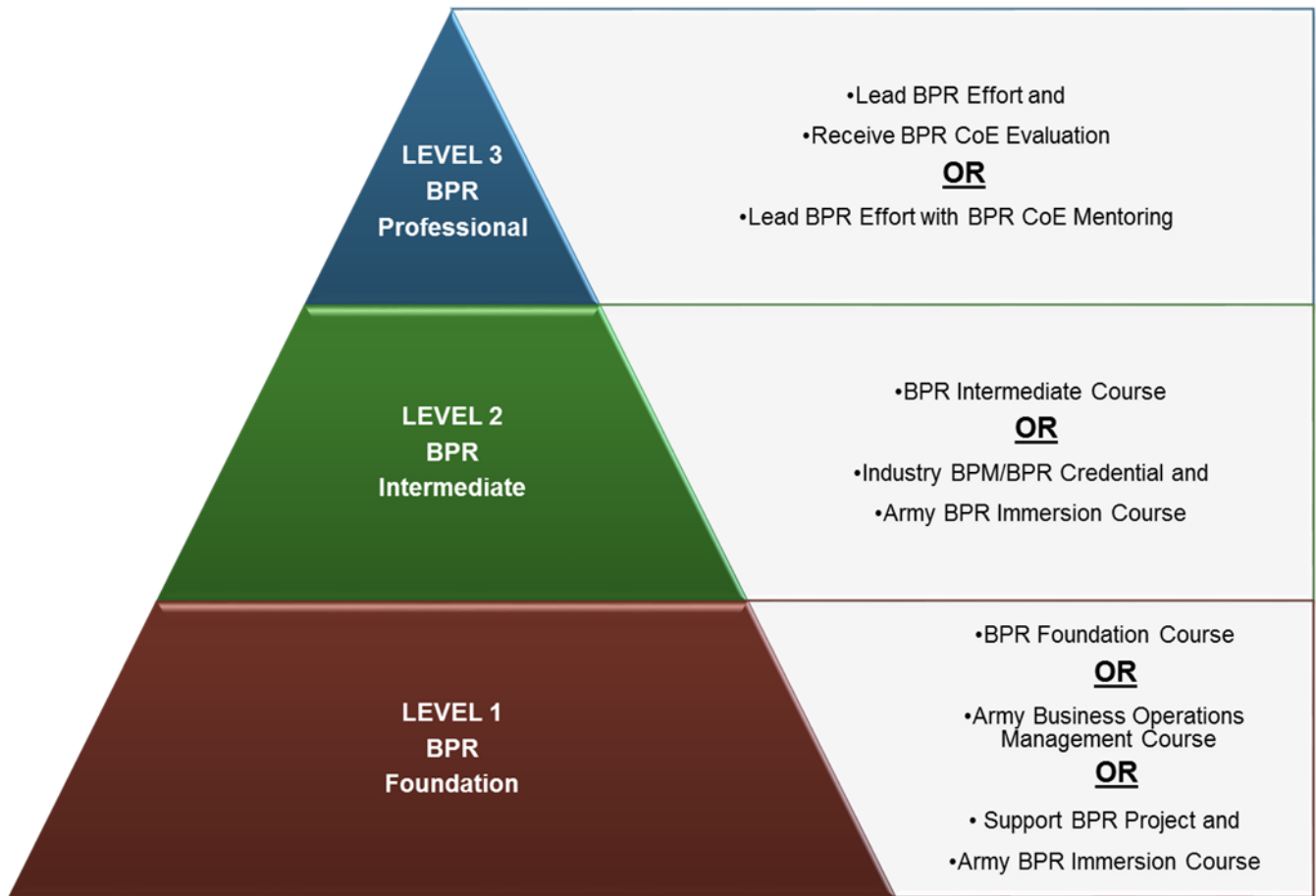
Preliminary Schedule of Topics*

DAY 1	DAY 2	DAY 3
Welcome & Training Overview	Launch Phase cont.	Design the To-Be Phase
What Is a Process?	Plan Phase	Close Phase
What Is a Process-Driven Organization?	Discover and Analyze the As-Is Phase	Organizational Change Management
Army End-to-End Processes		
Basic BPR Concepts and Terminology		
Why use BPR?		
Transformational Change		
BPR Methodology		
Launch Phase		

* This is an interactive course, and timing may vary.

Next Steps

The path to BPR Professional certification (as pictured below) is three tiered. This class is Level 1, intended for students who will be participating on BPR projects. The next step in the certification path would be the BPR Intermediate Course where students will complete a notional BPR effort utilizing the Army’s BPR methodology. The third level is the BPR professional tier where students would successfully lead a BPR effort and receive a BPR CoE evaluation.



BPR Certification Path